



Dolphin Whiteboard Assistant Version 2.0

Student Guide

1. Overview

This guide helps you connect to your classroom whiteboards using the Dolphin Whiteboard Assistant. It shows you how to set up SuperNova so you can follow the lesson from your own device in a way that works for you.

For the connection to work, the teacher must be using the Dolphin Whiteboard Assistant.

Once your teacher has the Whiteboard Assistant up and running, you'll be ready to set up to view the whiteboard on your own screen - customised to your preferences. Once you're in control of how you view it - you can confidently follow everything happening on the board and join in with lessons at the same time as your classmates.

This Guide explains:

- How to add your teacher's whiteboard to SuperNova.
- How to connect to and view your teacher's whiteboard.
- Tips on working with a whiteboard connection.

2. How to add your teacher's whiteboard to SuperNova

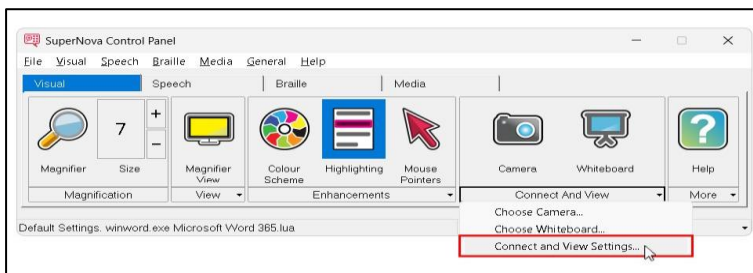
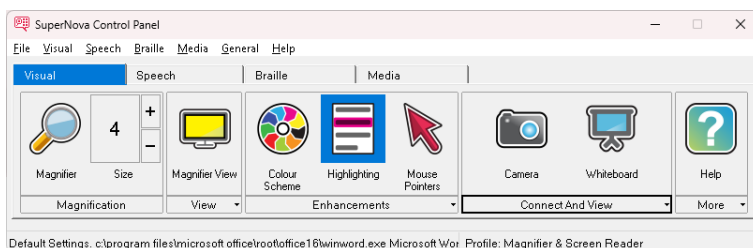
Before you can connect to a teacher's whiteboard, you need to add the teacher's device to the list of whiteboards in SuperNova. You only need to add your device once, then it's available to select each time you have a lesson in that teacher's classroom.

To add the device, do the following:

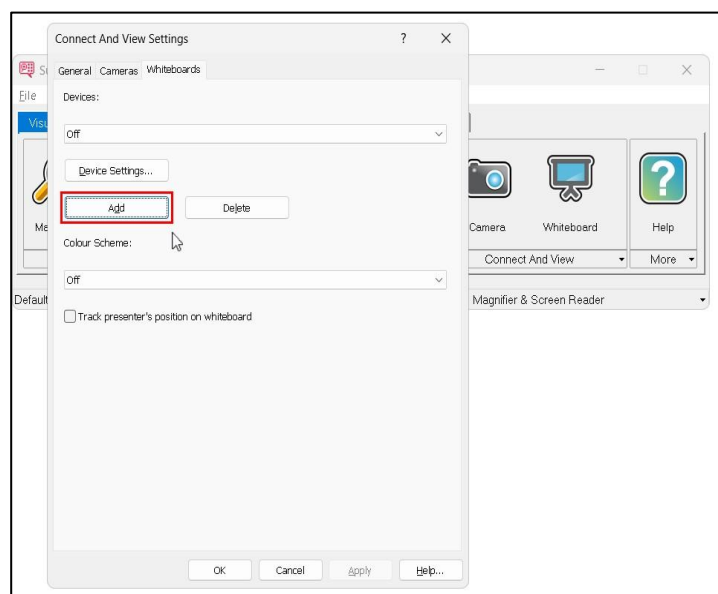
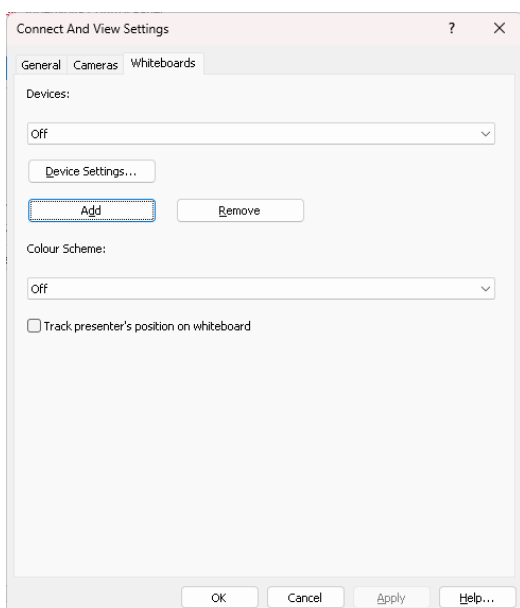
1. Open the SuperNova Control Panel.

On the "Visual" tab, choose the "Connect and View" dropdown, then choose "Connect and View Settings".

Alternatively, open the "Visual" menu and select "Connect and View Settings" (ALT + V, N).



2. In the "Connect and View Settings" dialog, open the "Whiteboard" page and choose the "Add" button.



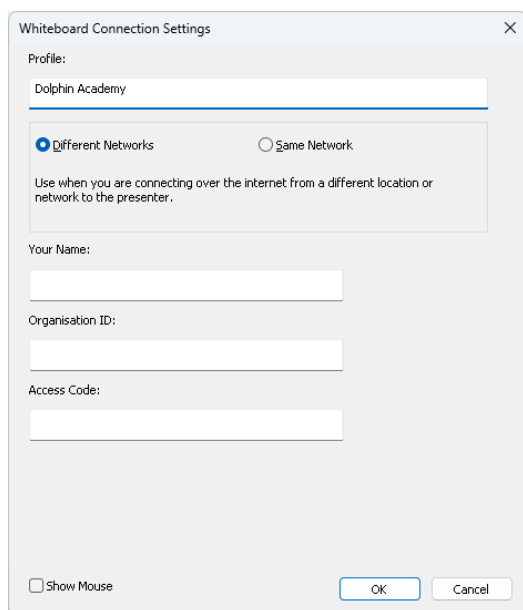
3. In the “Add” dialog, enter a “Profile” name for the connection.

The name you enter appears in your list of whiteboards.

You can enter any name you like.

We recommend you do one of the following:

- If using **Different Networks** setup, enter the name of the school or organisation.
This is because all available whiteboards will be automatically populated once the setup is complete.
- If using **Same Network**, enter the name of the teacher or classroom.
This is because you need to create individual profiles for each whiteboard you want to connect to.



Whiteboard Connection Settings

Profile:
Dolphin Academy

☒ Different Networks ☐ Same Network

Use when you are connecting over the internet from a different location or network to the presenter.

Your Name:
[Text Box]

Organisation ID:
[Text Box]

Access Code:
[Text Box]

☐ Show Mouse

OK Cancel

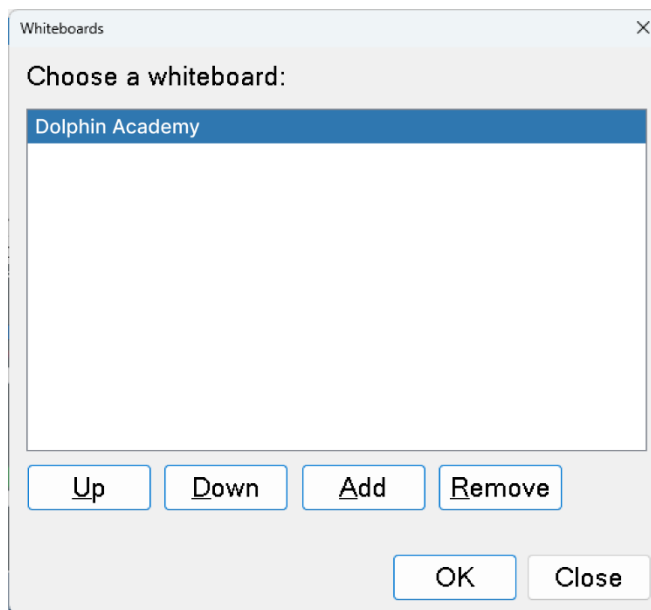
4. Select the connection method. The options are Different Network or Same Network. Your teacher or IT Administrator can advise you on the connection method to use.
5. Complete the required fields using the information provided by your teacher. The information to be shared by the teacher is presented in the Dolphin Whiteboard Assistant window.
 - If using a Different Network connection, complete the following fields (you only need to do this once and all available whiteboards will be automatically populated in the SuperNova Whiteboard list):
 - **Your Name:** You (the student) should enter your name in this field. This name will appear in the Dolphin Whiteboard Assistant. This enables the teacher to identify and manage your connection to the whiteboard.

- **Organisation ID:** You should enter this information exactly as stated by the teacher. The teacher can view this information in the Dolphin Whiteboard Assistant window.
 - **Access Code:** You should enter this information exactly as stated by the teacher. The teacher can view this information in the Dolphin Whiteboard Assistant window.
 - **Show Mouse:** You can view the position of the teacher's mouse pointer on the whiteboard by selecting this option. Unselecting this option means the teacher's mouse pointer will be invisible, which may be desirable if you find its movement distracting.
- If using Same Network connection, complete the following fields:
 - **Machine name:** This is the unique name of the teacher's device. You should enter this information exactly as stated by the teacher. The teacher can view this information in the Dolphin Whiteboard Assistant window.
 - **Port:** You and the teacher must be using the same port number. Typically, this is 5900. You should enter this information exactly as stated by the teacher. The teacher can view this information in the Dolphin Whiteboard Assistant window.
 - **Password:** You should enter this information exactly as stated by the teacher. The password should contain exactly eight characters and be a mixture of letters and numbers. The teacher can view this information in the Dolphin Whiteboard Assistant window.
 - **Connection Type:** You should select the connection type that matches your setup. The available options are "Low Bandwidth - Wireless" or "High Bandwidth - LAN".
 - **Protocol:** This option can be ignored when using the Dolphin Whiteboard Assistant. This option provides support for schools using third party virtual network connection protocols.
 - **Optimise Connection For:** Depending on the type of presentation given by the teacher, you may want to optimise viewing for "Text and Graphics" or "Video Playback".
 - **Show Mouse:** You can view the position of the teacher's mouse pointer on the whiteboard by selecting this option. Unselecting this option means the teacher's mouse pointer will be invisible, which may be desirable if you find its movement distracting.

3. How to start viewing a teacher's whiteboard

Once you have added a Profile to SuperNova, you can start viewing the teacher's whiteboard by doing the following:

1. Open the SuperNova Control Panel.
2. From the "Visual" tab, choose the "Connect and View" dropdown, then select "Choose Whiteboard". The "Whiteboards" dialog opens.



3. Select the Whiteboard Profile you wish to connect to and choose the "OK" button.

One of the following will occur:

- If choosing a Different Network Profile, a list of available whiteboards within your school will appear. Selecting your chosen whiteboard will send a request to the teacher. After the teacher accepts your request, you can view the whiteboard.
- If choosing a Same Network Profile, you will be able to view the teacher's whiteboard.

4. Tips on working with a whiteboard connection.

Here are some useful keyboard commands to help you view and work with the whiteboard on your screen:

- To toggle "Connect and View":
 - Desktop (NumPad Set): ALT + NUMPAD ENTER.
 - Laptop (Universal Set): LEFT SHIFT + CAPS LOCK + 0
- To switch between the Viewer (the area displaying the whiteboard or camera output) and the desktop:
 - CAPS LOCK + MIDDLE MOUSE BUTTON.
 - Push the mouse pointer against the left / right edge of the screen.
- To cycle between split screen mode and full screen mode while in the Viewer:
 - Desktop (NumPad Set): LEFT CONTROL + NUM PAD 7.
 - Laptop (Universal Set): LEFT SHIFT + LEFT ALT + M.
- To expand and collapse the Viewer Toolbar:
 - LEFT CONTROL + BACKSLASH.
- To pause the Viewer screen (Unpausing jumps back to the live feed):
 - PAUSE.
- To copy the Viewer screen to the Clipboard (this is the full screen image):
 - CAPS LOCK + P.

These commands help you effectively manage your viewing experience while using the whiteboard feature in SuperNova. For more detailed information, please refer to the SuperNova Manual.

5. Further information for students and support staff

5.1 Learning resources for student support staff

Student support staff seeking to learn more about SuperNova can do so by taking the [SuperNova for Educators Course](#) on the Dolphin Learning Zone. The course is free, CPD-accredited and includes bite-sized lessons to help you learn the key magnification, speech and braille features available in SuperNova.

5.2 Learning resources for students

SuperNova includes a comprehensive manual and the ability to use AI technology to search for answers to product related questions. You can access these options through the “Help” menu of the SuperNova Control Panel.

Students can learn more about SuperNova in the [Learning for You](#) pages on the Dolphin Learning Zone. It includes demonstration videos and useful guides to product features, as well as tips on using third-party applications such as Microsoft Office and Microsoft Teams, and popular web browsers such as Google Chrome and Microsoft Edge.

5.3 Product Support

Visit the [Support Pages](#) of the Dolphin website to find out how to get help if you are experiencing a technical issue with SuperNova or the Dolphin Whiteboard Assistant.

5.4 Compatible versions of SuperNova

Dolphin Whiteboard Assistant Version 2.0 works with SuperNova 24.01 and later, but to use the Different Networks setup requires SuperNova 25.01 or later.

If you are supporting a student who is using a previous version of SuperNova, please contact the [Dolphin Sales Team](#) to arrange an upgrade to the latest version of SuperNova.

To view the SuperNova Version Number:

1. Open the SuperNova Control Panel.
2. Open the “Help” menu (ALT + H).
3. Select “About”.

This support document for the Dolphin Whiteboard Assistant program is produced by [Dolphin Computer Access](#).

Other Guides in this series are:

- Dolphin Whiteboard Assistant - IT Administrator Guide.
This Guide explains the installation and configuration process of the Dolphin Whiteboard Assistant for IT Administrators.
- Dolphin Whiteboard Assistant - Teacher Guide.
This Guide explains how teachers can use the Dolphin Whiteboard Assistant to enable students with a vision impairment to view their whiteboard through their Assistive Technology (SuperNova).